



# Linking Leeds

When life is hard, let us make finding support easier

## REFERRER UPDATE

### CONTEXT

The way Linking Leeds accepts referrals is being streamlined to ensure that we are providing the best possible service to everyone that we support, in order to co-produce solutions and identify opportunities to implement what is important to them.

Recent reports have identified that 35% of referrals we receive are for people who are not in a position to engage with the support available.

### CHANGES TO REFERRALS

Linking Leeds remains a city-wide service and pathways into the service are still open, but **professional referrals will now only be accepted by GPs or primary care staff**, unless otherwise agreed with the provider and commissioning body.

Self referrals, carer referrals and non-professional third party referrals will also be accepted.

If you are working with an individual who would benefit from our support, please encourage them to self-refer.

Whilst these changes are being implemented, we'll be focussing on how we as a system can improve the appropriateness of referrals and evaluating whether we can feasibly open more referral routes in the future.

### CONTACT US

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