

# Transformation Update



## Welcome to edition 4

Welcome to the edition 4 of Transformation Update, which is an update on the current position of the community mental health transformation in Leeds.

Please use the QR code repeated in this bulletin to link further information published on the transformation pages on the Mindwell website.

## Making progress to transformation

In our last communication (Thursday 19 October) the transformation board stated that there was more work to be done before we could start work in our first three early implementer hubs. A commitment was made to provide an update by Friday 27 October.

There is strong commitment from all partners to continue to drive change to deliver transformed services in the community for people with complex mental health needs that are more integrated, and person centred. We have made good strides so far in developing new services for people in the community, and in improving joint working between services. These include:

- Primary Care Mental Health and Community Mental Health Team practitioners are working together to triage referrals, so we reduce any duplication in work and get the person to the right support offer sooner.
- Recruited more psychological therapists, introduced new psychological therapy groups, and introduced a new primary care therapies team to help support people with more complex needs in primary care.
- Recruited new advance clinical practitioner roles who will provide complex mental health support across primary care networks.
- Recruited more peer support workers and new community wellbeing connector roles who can work with people to support their ongoing recovery and help them to access care and support.
- Introduced new community services through a grant funding programme, which we are testing and evaluating over the next couple of years.

We have started the process of aligning our community mental health teams to primary care networks. This is so we can better join up all the services we have in communities so that service users and carers have a more joined up experience of care, and so it is easier for people working in different services to work together to meet people's different needs. We need time to manage those changes carefully, particularly managing any transfers of care across caseloads.

There is more work we need to do to be clear on how different services work together, including how information is shared between different agencies, so we can ensure continued safe and robust services and working conditions for our service users and our colleagues.

## What does this mean?

Partners are working in the background to ensure there are robust governance structures in place that protect patients and staff while we test and adapt the new operating model.

In the meantime, we will continue to support teams to work more closely together. This will include:

- Hosting 'Team Introduction' days on Monday 20 and Tuesday 21 November for colleagues who will be working in one of the three early implementer hubs. This will be an opportunity for people to get to know each other, understand each other's roles and provide opportunities to collaborate and have more time to understand the model. Relevant colleagues have received invites to these.
- Improve relationship building through invitations to multidisciplinary team meetings in primary care and community mental health teams.
- Continue to roll out joint training.
- Look at opportunities to further build relationships – e.g., access to hot desking across different team sites.

## Next Update

A further update will be published during the week beginning Monday 20 November.

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